

Mac Apartment Satisfaction Guarantee

Be 100% Happy With Your New Home

- Resident may transfer to another Mac apartment within the first 14 days of their lease if they are unhappy with their apartment choice for any reason.
- Renter must pay pro-rated rent for apartment and associated fees (e.g. parking, pet, utilities) for the days they occupied their original unit.
- New lease start date and original lease move-out date must be the same date.
- New lease must have the same expiration date.
- New lease will be at that apartment's market rent. Market rates are publicly posted at macapartments.com.
- Renter will be charged for damage to original apartment (e.g. marked scratched walls, cleaning) beyond normal wear and tear. Resident is responsible for their personal moving expenses.
- A second application may be required if the new unit rent is 15% higher than the apartment renter originally qualified to occupy.
- This guarantee policy does not allow lessee to terminate their lease, it provides an option to transfer to another apartment.

