

# Mac Guarantee

Be 100% Happy With Your New Home

- Resident(s) may transfer to another Mac apartment within the first 14 days of their lease start date if they are unhappy with their apartment choice for any reason.
- This policy does not allow Resident(s) to terminate their lease. It allows them to transfer without paying a transfer fee.
- The new lease must start within 14 days of the original lease start date and the original lease termination date must not be before the new lease start date.
- The new lease must have the same expiration date as the original lease.
- The new lease will be at the new apartment's advertised rent.
- Resident(s) will be charged for any damage to their original apartment beyond normal wear and tear, such as wall scratches or cleaning needs.
- Resident(s) are responsible for their moving expenses.
- An updated application may be required if the new unit rent is 15% higher than the Resident(s) originally qualified to occupy.
- Resident(s) are responsible for paying any outstanding balance before access to the new apartment is granted. Any credits on the Resident(s) account will be applied to their next month's rent.
- This guarantee can only be exercised once and excludes Kansas City apartments.

